

University of Minnesota Health Pediatric Dashboard

	Metric	Target	Q2 14	Q3 14	Q4 14	Q1 15	Q2 15	Q3 15
Experience	Overall Rating of Hospital	78.90%	77.90%	68.40%	81.70%	84.30%	78.70%	80.30%
	Communication with Doctors	83.30%	79.10%	70.10%	76.75%	77.56%	76.55%	78.14%
	Communication with Nurses	81.90%	79.50%	77.20%	79.28%	77.94%	78.38%	75.56%
	Pain Management	71.30%	64.00%	61.70%	63.90%	59.30%	59.60%	69.80%
	Responsiveness of Hospital Staff	63.90%	53.40%	54.80%	56.00%	56.50%	59.50%	61.50%
	Communication About Medicines	70.30%	64.43%	59.66%	65.51%	66.25%	59.08%	63.38%
	Hospital Cleanliness and Quietness	69.40%	76.60%	70.30%	76.10%	77.11%	71.11%	68.50%
	Discharge Information	75.90%	80.50%	69.43%	76.45%	76.15%	80.65%	77.30%

	Metric	Target	Q2 14	Q3 14	Q4 14	Q1 15	Q2 15	Q3 15
Excellence	UHC 30 Day Readmissions	8.15%	9.61%	10.96%	9.86%	10.21%	9.61%	
	UHC Mortality Rate O/E (Ages 0-17)	0.75	0.71	1.11	0.92	0.77	1.32	0.80
	Peds Surgical Site Infections	2.00%	3.8%	0.0%	1.2%	2.5%	0.0%	0.0%
	CLABSI per 1,000 Line Days (ICU)	0.6	0.47	0.92	1.07	0.00	0.00	0.62
	Pressure Ulcers reported to MDH	1	1	0	0	0	1	0
	PC-01 Elective Delivery Prior to 39 Completed Weeks Gestation (VBP)	3.13%	11.1%	0.0%	16.7%	0.0%	0.0%	
	Perinatal Weighted Adverse Outcome Score (WAOS)	1.2	1	1.23	0.90	1.58	0.99	
	All Med Errors with Harm	2	1	1	1	0	1	0
	Falls w/ moderate+ injury	0	0	0	0	0	0	0
	AM Safety Call Participation Rate	97%	99.0%	99.6%	98.6%	98.3%	97.2%	96.1%

	Metric	Target	Q2 14	Q3 14	Q4 14	Q1 15	Q2 15	Q3 15
Engagement	Employee Turn-Over (IP)	TBD		3.43%	2.84%	2.38%	2.53%	4.10%

	Metric	Target	Q2 14	Q3 14	Q4 14	Q1 15	Q2 15	Q3 15
Effective	Number of Diversions (Peds Emergency Department)	TBD	0	10	5	2	1	2
		Exceeds Target (50th Percentile Unless Otherwise Noted on Definition Page)						
		Attention Required (Below Target)						