



A collaboration among the University of Minnesota,
University of Minnesota Physicians and Fairview Health Services

March 23, 2020

From: M Health Fairview Cancer Care

To: M Health Fairview Cancer Care Patients

A message to our M Health Fairview Cancer Care patients about COVID-19 Coronavirus

As our community continues to plan around COVID-19, we're writing to share important updates about our cancer clinics.

Appointments

Our cancer clinics remain open and operating. To protect the health of our patients and teams, we will convert many appointments to telephone or video visits. Some appointments will also be postponed.

Our cancer clinics providers and staff are working on creating an individual care plan for each patient. Then, our staff will contact each patient about any changes to upcoming appointments.

You help keep everyone healthy - Call ahead or send us a MyChart message with symptoms

COVID-19 is contagious and can be dangerous for our patients and staff. ***Please send us a MyChart message or call our clinic before coming in if you feel any of the below symptoms.*** We will have a nurse or provider assess you over the phone and determine next steps.

Your honesty about any symptoms is critical. It keeps patients and staff healthy and protected.

Call or send us a MyChart message if you are feeling any of these symptoms:

- Fever
- Cough, congestion, or runny nose
- Sore throat
- Muscle aches and pains
- Shortness of breath





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If you have a scheduled appointment and **have not been** contacted, please plan to keep this appointment.

We will continue to keep patients and families up to date about any changes to our operating hours and services.

If you are already at the clinic, it is very important that you be honest about any symptoms you are experiencing to ensure your safety and that of other patients and staff who treat you. If you are patient with symptoms, we will have a nurse and/or provider assess you and determine next steps.

Should I wear a mask in the clinic?

You should wear a mask in the clinic only if staff tell you to. When you enter the clinic, you will be screened for respiratory symptoms. If staff determine you have symptoms, they will give you a mask and tell you how to wear it properly.

What precautions should I and my family be taking?

- We are recommending that everyone take the following precautions at this time:
- Self-quarantine and stay at home as much as possible.
- Avoid people who are sick.
- Wash hands often; wash hands with soap and water for at least 20 seconds.
- Avoid touching your eyes, nose, and mouth.
- Plan how you will take care of sick family members. Make plans for childcare if you are sick or if your child is sick. Have a thermometer at home so you can check for fever if you or a loved one feels ill.
- Head to <https://www.mhealth.org/Care/Conditions/COVID-19> or visit the Centers for Disease Control and Prevention (CDC) website for the latest information.

